



LDCU Member Communiqué – Jun 2013

Ladysmith & District Credit Union is pleased to announce a new feature within LDCU's online banking system.

Members can now choose the **"Message and Alerts"** option when they log in after June 6, 2013. By clicking into this feature, members can choose to have either an email or text alert (or both) sent to them whenever their bank account is accessed. The benefit to our members is increased peace of mind and security in knowing the status of your account at any point in time. So, what does this actually look like?

1. Log-in to online banking, as you usually would.
2. Scan the left hand side of the page to see the list of LDCU customized options.
3. Click onto the "Message and Alerts" option and follow the steps.

Once those steps are completed, you will receive email and/or text alerts on your account, with information such as (but not limited to):

- a. Your online bank account has been logged into.
- b. A new payee has been added.
- c. An account has fallen below a certain dollar amount (parameters set by you).
- d. A transaction larger than a certain dollar amount has been processed (parameters set by you).
- e. A scheduled transfer may fail due to insufficient funds.
- f. A deposit has been made into your account.

These alerts benefit both the personal banking member as well as our business members. Imagine knowing when deposits have been completed; when transfers have been processed; when accounts have been accessed; when minimum balance thresholds have been crossed. Having this information at just a glance has the potential to increase productivity in your home and business and gives the security of real-time snapshots of your account status.

If you have any questions or would like one of our skilled Member Service Representatives to walk you through the process, just give us a call at (250)245-2247 or come by the Credit Union in person. A knowledge station is available for you to use and our friendly staff members are happy to help.

Sincerely,

John de Leeuw, CEO
Ladysmith & District Credit Union