
COVID-19: Branch Closure Announcement

During this uncertain time associated with COVID-19, our concern is for the well-being of our employees, members, clients and our communities. The health and safety of our employees continues to be our priority and we continue to monitor the situation and health advice including information from the Public Health Agency of Canada and the BC Centre for Disease Control, among others.

In consideration of the health and safety of our employees and members, we have made the difficult decision to close our Stz'uminus branch effective end of day Friday March 27, 2020. Our goal is to continue to provide the best possible access to all our services during these challenging times. Our main branch in Ladysmith will continue to remain open to serve our members' needs. However, as an organization, these changes will allow us to shift employees to provide greater member and client service and support through our main branch and Contact Centre, as well as to help maintain a safe work environment for our employees.

We realize this is a significant change in our service delivery, and will lead to inconvenience for some members. However, this decision will allow us to continue to provide the essential banking and services you are relying on to get you through these challenging times. We will continue to monitor the situation and update you on any other changes for the safety of our employees and the protection of our members.

LDCU has a long history of supporting our members and our community, and this 75 year commitment will continue throughout this crisis and beyond.

LDCU Strong!

Sincerely,



John de Leeuw, CEO
Ladysmith & District Credit Union

